Without the quick response of our local NGO partners and Development Partners, ActionAid would not have been able to reach so many women, men and children who were so badly affected by the massive flooding which swept the country in September 2011. ActionAid Cambodia, together with our partners, responded to the 2011 Cambodian flooding crisis with humanitarian assistance – reaching a total of 38,370 people in 7,674 households across eight provinces - with support from ActionAid Local Rights Programming Funds; European Commission Humanitarian Aid and Civil Protection (ECHO); the Australian Government (Australian Aid); UNICEF and the World Food Program (WFP).

The humanitarian response covered two distinct phases: emergency relief from September through December 2011. The initial response included targeted provision of food packages and non-food items; WASH interventions (water filters, chlorine tablets, soap power) and shelter (plastic tents), for those most affected, particularly women, the elderly, people living with disabilities and children. The early recovery response included rehabilitation of wells; livelihood supports (replacement of fishing equipment; rice seed; vegetable seeds, and livestock).

This photo-book serves to record the response efforts and, to serve as tool for reflection on what worked and what could be improved on, so that we can continue to get better at ensuring everyone has their rights respected, protected and fulfilled in a timely and respectful manner in times of humanitarian disasters.

ActionAid will continue to work with communities together with our partners to strengthen community resilience to natural disasters.

30 March, 2012

Caroline McCausland
The Country Director of ActionAid Cambodia, Caroline McCausland, visited the flood-affected area in Svay Reing province in October 2011.
Implementing process of the emergency flood response project 2011-2012

Step 1
Preparation

Action Aid Senior Management Team Decision Taken: Primary Emergency Response to human and food security for the poor and vulnerable families in the flood

i) Formation of Emergency Team among ActionAid Cambodia and Partners' staff

ii) Conduct Rapid Needs Assessment for selection of affected families and areas

iii) a) Prepare situation report sending to IECT-AAI for communication and resource mobilization; b) communications to the donors and government on advocacy for resource mobilization; c) consortium building and response to donor’s call for proposals

iv) MoU with partners

v) Finalization of area of operation, finalization of list of participants & finalization of needs assessment

vi) Finalization of budget, preparation for procurement, storage logistics available for implementation of action

Analysis news on disaster onset, secondary findings, demands and primary assessments on people's needs, collecting data, preparing situation reports
Implementing process of the emergency flood response project 2011-2012

Step 2: Implementation

i) Action to distribute the items to the listed areas to the targeted participants; selecting distribution points

ii) Involving commune and village committees, PCDM, NCDM, Media, etc.

iii) Coordination and communication to other stakeholders, agencies, development partners, government departments

Implementing process of the emergency flood response project 2011-2012

Step 3: Monitoring and Evaluation

i) Checking at households level and community level

ii) Field observation and verification

iii) Interview with community/case-study

iv) SPQO internal audit

v) Preparation of final report, follow up to link with long term development process.
Cambodia experienced the worst flooding in early September, 2011. The flood affected 18 out of 24 provinces across Cambodia.

A 13 years old boy, Sorn, rowed his small boat in front of his house during the heavy flood on September 2011 in Prek Prasab district, Kratie province.
Community facilitators of SAMAKY, Bun Sok and Tang Heang, conducted the first flood rapid assessment with flood-affected households in Keas village, Mean commune, Prey Chhor district, Kampong Cham province in early October 2011. According to the latest government figures, the death toll of the severe flood was 247 people with 23 people injured.
More than 350,000 households were affected including 700.00 children and 51,594 households were evacuated, according to the latest government figures.

Approximately 423,449 hectares of rice crop were damaged across the country, along with 2,700 kilometers of roadways in 18 provinces.

A group of students had to ride across the flood water to their secondary high school because the flood destroyed the road that they usually ride bicycle to school in Prek Prasab district, Kratie province.

A heavy flood in September 2011 destroyed almost everything in a village of Phal in Prek Prasab district, Kratie province.
Eight of the 15 provinces that ActionAid Cambodia is working with were affected seriously by the flood. ActionAid Cambodia formed an emergency flood response team to work with our partners in order to respond to this emergency.
Local Rights Programming Areas of ActionAid Cambodia

The flood affected Local Rights Programming Areas of ActionAid Cambodia in eight provinces.
The emergency flood response team of ActionAid Cambodia explained the process of the response to partners in Prey Chhor district, Kampong Cham Province of Cambodia. This included a rapid needs assessment in order to identify the flood-affected households, a situation report of the flood in their areas, plans and other activities during the implementing of the emergency flood response project 2011-2012. Questions, suggestions, challenges and concerns were raised before the real works began.
Committees reviewed lists of the flood-affected households in Svay Chrum district, Svay Rieng province. Before registering villagers to receive support, ActionAid Cambodia and partners formed committees comprising commune chiefs, village chiefs, partners, ActionAid staff, community facilitator, and right-holders. Many of them were women. They visited flood-affected villages to observe and to search for the most vulnerable and poor households affected by the flood.
Pen Ny, an ActionAid emergency flood response staff interviewed Mrs. Toum Ich, who was affected by the flood in early September, 2011 in Banteay Meanchey province during early rapid need assessment. This need assessment was not just to identify the people or households who would receive support, but to actively engage communities in the process of selecting what support they required, such as food, water, materials for temporary shelter.
Women played a very important role in leading the emergency response, and especially in involving flood-affected households to participate in the selection process and needs assessment for livelihood support. The disaster-affected communities were free to complain, to share their needs and were made aware of ActionAid Cambodia’s emergency flood response project 2011-2012. ActionAid Cambodia’s partners always involved the flood-affected families in making decisions regarding their needs and support.

These women participated in the selection process and need assessment for livelihood support in Pouk district, Siem Reap province of Cambodia in February 2011.
Chhourm Klourn was a member of the rights-holder selection committees. She wrote down the names of the flood-affected households during the emergency rapid needs assessment in Siem Reap province. She asked every affected family to check and make sure that the committees had selected the most vulnerable and poor households. The lists of the disaster-affected households were also displayed before and during the emergency flood response distribution.
ActionAid Cambodia selected the most vulnerable and poor people who were affected by the severe flood in early September 2011 in the eight most flood-affected provinces in Cambodia.
Cheap Thoeum is a 55 year-old living in Pok district, Siem Reap province. She is a poor widow farmer affected by the flood. She shows her emergency flood response card while waiting to receive emergency relief from ActionAid Cambodia.
Hal Nun is a 55-year-old living in Kampong Samnang village, Mean commune, Prey Chor district. She is a poor farmer affected by the flood last year. She shows the emergency flood response card and says that she doesn’t have the money to restore her livelihood now that the water has receded.
Yan Chhavat and other villagers showed their ID cards and signed with thumb prints when receiving support during the emergency distribution in Prey Chhor district, Kampong Cham province.
ActionAid Cambodia’s partner, SAMAKY, distributed emergency support to flood-affected household in early January 2012 in Prey Chhor district, Kampong Cham province.
Mosabber Hossain, ActionAid Cambodia’s emergency flood response program manager and Ok Angkim, director of SAMAKY, checked the quality of food packs, and other livelihood materials in Kampong Cham province before distributing to flood-affected households. Other partners of ActionAid Cambodia always checked the quality of food packs, and other livelihood materials before distributing to flood-affected households.
Sous Sivutha, ActionAid emergency flood response staff, checked the food quality in Kratie province.
ActionAid Cambodia responded to the emergency with food packs, WASH packs and livelihoods restoration, as well as some temporary shelters at the beginning of the flood response.
ActionAid Cambodia and its partners packed and checked the quality of goods before distributing them to villagers affected by the serious flood in early September 2011.
Name lists of disaster-affected communities were displayed before the emergency relief was distributed to households affected by the flood.
A 38-year-old farmer, Vann Reun, helps to carry 50 kg rice packs during the flood responding in Banteay MeanChey province in Cambodia. He says he is very happy to receive this support. ActionAid Cambodia has supported 7,674 households or 38,370 people (5 per family) affected by the severe flood 2011 in 8 provinces between September and March 2012.
Sean smiles and says that she will have enough rice for her family at least another month and half with this emergency support from ActionAid Cambodia and its partner, SAMAKY, in Prey Chhor district, Kampong Cham province in early November 2011.
Bearn Seng says he is very happy to receive food packs provided by ActionAid Cambodia in Preak Prasab district, Kratie province, in December 2011.
Approximately 5,000 households across the eight provinces affected by the flood received WASH packs with support from UNICEF, including Aquatabs and PUR sachets (for water purification), and ActionAid provided soap powder and supported well cleaning in some communities where wells were destroyed.

ActionAid Cambodia’s partner, CHRD, collaborated with Banteay Meanchey provincial health centre staff to inform flood-affected villagers in Sontepheap village, Malia district, Banteay Meanchey province about health and sanitation, and to provide and explain leaflets on how to use Aquatabs and PUR sachets to purify water.
Health centre staff in Sontepheap village, Malia district, Banteay Meanchey province orients flood-affected villagers on health and sanitation as well as providing and showing leaflets on how to use Aquatabs and PUR sachets to purify water.
More than 7,000 households received livelihood input restoration support including rice seed, vegetable seed, chickens and fishing nets from ActionAid between January and March 2012. This support will help the flood-affected families to restore their everyday lives and become less vulnerable to future floods.
ActionAid Cambodia is training farmers like Mean Kuy and her son from TAKOY village, Siem Reap province on how to develop seed beds for vegetable and rice cultivation. ActionAid is also providing fishing nets to help fisher-folk get back on their feet, and livestock such as chickens for families whose animals were swept away by the flood waters.
Mein Sreymom, of Kampong Somnang, Prey Chhor district, Kampong Cham province who was provided with rice seeds by ActionAid is replanting her crop after the damage caused by the floods.
ActionAid is accountable and responsible for the money that donors provided to support the emergency flood response project. ActionAid Cambodia always welcomes donors such as ECHO or AusAID to visit the areas where ActionAid Cambodia and partners work to provide emergency relief.
Staff of ActionAid Cambodia partner SAMAKY, Seng Samros, meets Prum Moa, a farmer in Prey Chor District, Kampong Cham province, to learn about his experience of the support provided by the emergency response as part of project monitoring and evaluation. ActionAid staff and partners went to meet flood-affected households to follow up on the livelihood support and other emergency relief that they received from this emergency project.
The Emergency Flood Response Expenditure funded by the European Commission’s Humanitarian Aid (ECHO):

- Personnel Cost
- Consumables and goods
- Transportation and logistics
- Communication, visibility, information
- Office Operation
- Reflection workshop & Need assessment
- Indirect cost (max 7%)

Total Cost funded by the European Commission’s Humanitarian Aid (ECHO):
EUR 171,933 or USD 220,589

The Emergency Flood Response Expenditure funded by AusAID:

- Personnel Cost (Direct)
- Immediate Cost (Food & Non-food items)
- Project Monitoring Cost
- Communication, visibility, information
- Personnel Cost (Indirect)
- Office cost
- Indirect cost (max 10%)

Total Cost funded by AusAID: AUD 218,166 or USD 211,728

The Total Expenditure for the Emergency Flood Response in 2011-2012:

- Total Project Cost: USD 557,795